

From: Jacoby, Lana (NIH/CC/PHAR) [C] <lane.jacoby@nih.gov>
Sent: Friday, December 4, 2020 12:38 PM
To: Mason, Russell (NIH/OD/ORS) [E] <russell.mason@nih.gov>
Subject: RE: Complaint about lack Of vegetarian food choices

Thank you very much!

I definitely noticed the difference. On Friday last week I had an evening shift and did not have a chance to prepare my own lunch to bring to work. I was very happy to find a garden burger still being on the shelf later in the day for me to purchase. And yesterday there were still egg and cheese breakfast croissants at 10 am so I was able to get one during my morning break. I really appreciate having more vegetarian choices! And I am sure that other vegetarians at NIH do, too!

From: Mason, Russell (NIH/OD/ORS) [E] <russell.mason@nih.gov>
Sent: Friday, December 4, 2020 10:41 AM
To: Jacoby, Lana (NIH/CC/PHAR) [C] <lane.jacoby@nih.gov>
Cc: Edwards, Tammie (NIH/OD/ORS) [E] <edwartam@mail.nih.gov>; Lee, Tonya (NIH/OD/ORS) [E] <leet2@mail.nih.gov>; Tosten, Timothy (NIH/OD/ORS) [E] <tostent@mail.nih.gov>; Cook, Susan (NIH/OD/ORS) [E] <susan.cook@nih.gov>
Subject: RE: Complaint about lack Of vegetarian food choices

Good Afternoon Lana –

Sorry for my delay in responding to you concerning your complaint about a lack of vegetarian food choices at the CRC.

We have been working with our food service provider, Eurest Dining to expand their food offerings, since they reopened a few months ago. Initially with the building population so low, we were just trying to get the items that sold well out to the customers to restart the program, basically from scratch. When we received your complaint – we continued our efforts to expand vegetarian and vegan options at the CRC.

I hope you have noticed we do offer at the CRC Coffee Bar least one dish that is either vegan or vegetarian during lunch. Here is the link to this week's menu: <https://www.ors.od.nih.gov/pes/dats/food/Documents/CRCHotFoodProgram.pdf>

We have also requested Eurest and they have confirmed they will increase the number of meatless sandwiches they offer for sale on a daily basis, with the hope some more sandwiches will be left later in the meal period. Eurest is working closely to ensure they have the right amount of food available at the right time, with as little food waste as possible. As the NIH does not subsidize their operations – any food waste cuts directly into their ability earn a profit in their operations. Lastly, Eurest beginning today will be offering a meatless garden burger to the hot lunch options in addition to the vegan/vegetarian bowls – which should be available daily. We also directed the contractor to create signage to inform all customers of their available options. The signage is attached – so please be on the lookout for it at the CRC.